



Litmos
by CallidusCloud

Release Notes

2017.1 Feature Release

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What's new in Litmos

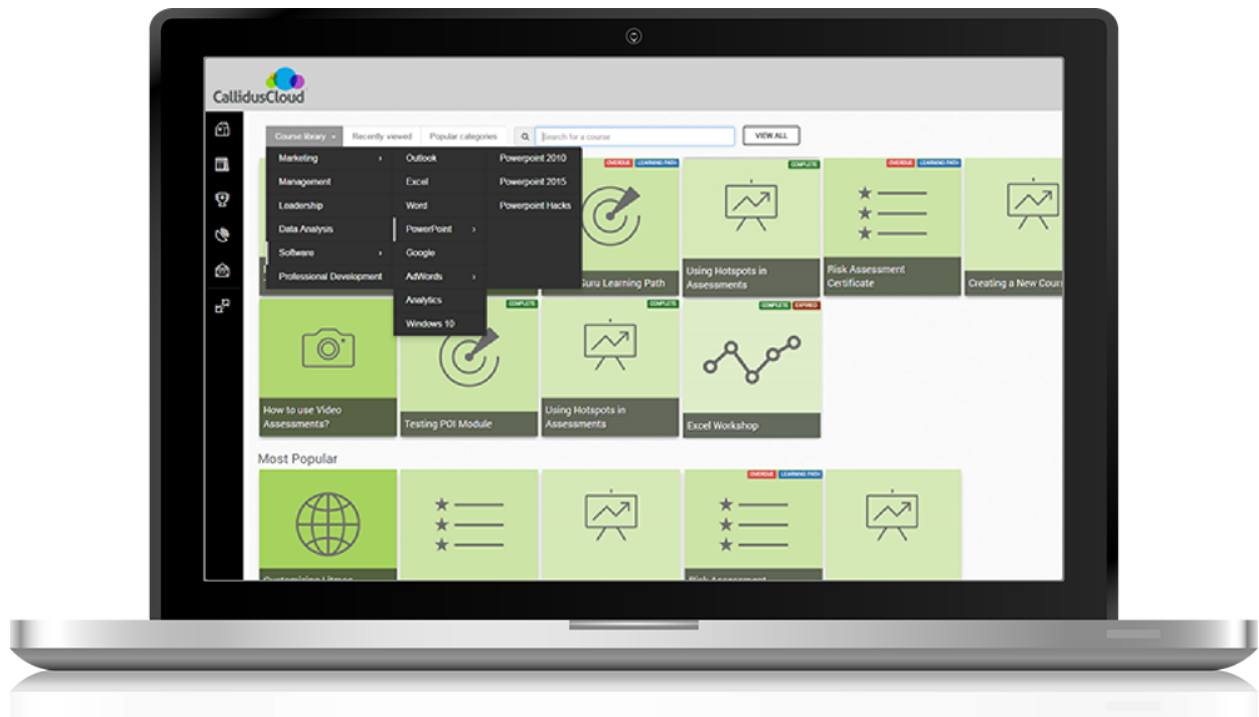
Topics & Subtopics

Topics are new ways for Administrators to organize and present comparable courses and Learning Paths to Learners in the Course Library. Learners can now browse and navigate to find courses by Topics of interest.

Account Owners can enable and create Topics from the Integrations tab. Once the feature is enabled, Topics can be created and these may contain two additional levels for Sub Topics. These Topics will display to Learners in the Course Library and only Topics with Courses and Learning Paths added to them will display to Learners when selected.

With this new feature:

- Account Owners can define multi -level hierarchy for organizing course content for Learners
- Learners can easily find relevant courses with super intuitive hierarchy of courses
- Learners only view only those topics that they have access to either via course assignments or library access

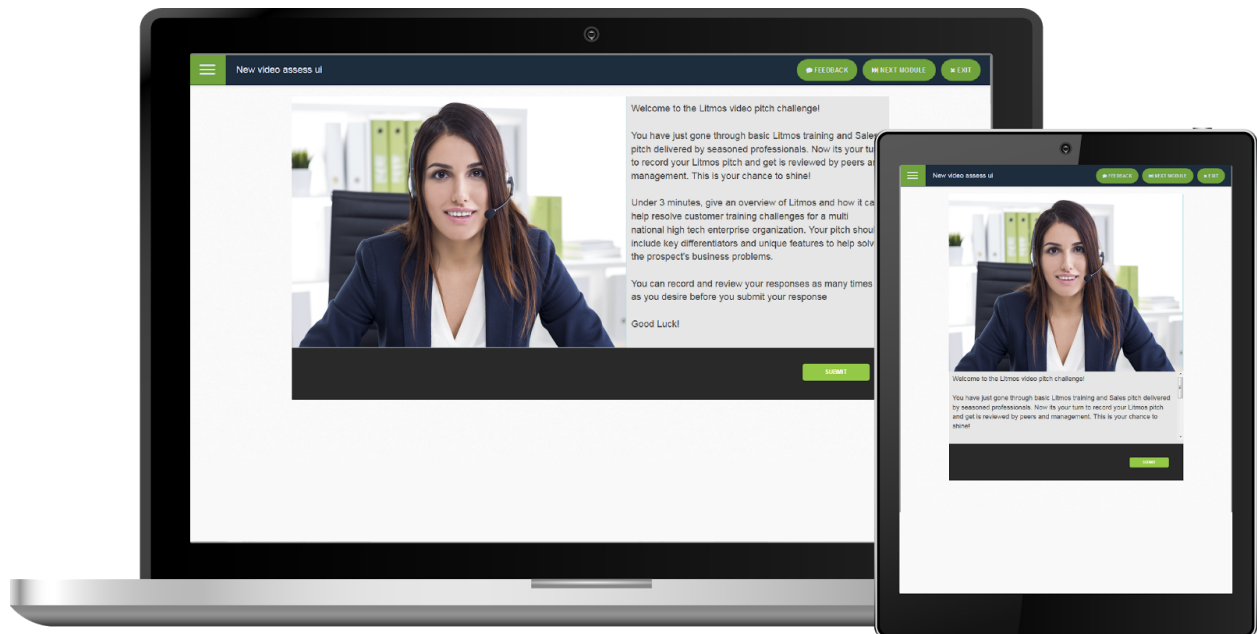


This is a new feature in addition to categories. Customers can continue using categories or enable Topics & Subtopics as well.

Video Assessments

A Video Assessment is a new module type that can be added to a course. When a Video Assessment is added to a course, all Learners assigned to that course will upload a recorded video into that module that fulfills the directions listed for that Video Assignment. The Video Assessment can be recorded in the module itself, or it can be pre-recorded and uploaded. Once the video is uploaded, reviewers can give comments and grade the video and it will require module marking by an Administrator. Comments can be submitted to the Learner and the video can be rated.

Use this new role play focussed module type to practice a sales pitch, grade a physical skill, or receive feedback on a presentation to improve real life activities.



Note: This is a premium feature. Please contact sales or your account manager for details

Litmos Assign

Litmos Assign is a new module that allows you to automate assignment of courses Rules can now be assembled to automatically determine which courses, learning paths and teams Learners will get assigned to!

Assignment Rules are enabled and created by Account Owners under the Integrations tab, and a rule can be used to automatically assign Learners to any mix of courses, learning paths and teams. An assignment rule will fire only when one or more criterion of that rule are satisfied, and

these criteria are defined by a rule Filter. Rule filters can be configured to initiate assignments based on Learner profile details and based on Learner Achievements, so Assignment Rules can have any mix of these assignment criteria. A rule will fire at a regular interval established in the rule settings, which can be as soon as every 30 minutes.

Use this feature to assign users who belong to a specific company to a Team or to assign users to a follow up course after they had completed a prerequisite course.

Note: This is a premium feature. Please contact sales or your account manager for details

PROFILE THEME BILLING MESSAGES & SETTINGS EMAIL ECOMMERCE TERMS CATEGORIES

INTEGRATIONS ROLES & PERMISSIONS BRANDS

LITMOS ASSIGN

Automate Course, Learning Path, and Team assignment to Learners based on rules. [Click here](#) for more information.

Enable Assignment Rules

Rules [Add Rule](#)

RULE NAME	LAST RUN	NEXT RUN	ACTIVE	
California Employees New Training			Active	Run
Is Blank and multiple Or			Active	Run
Anything Is Blank			Active	Run

Login Analytics



Litmos is now introducing new visualizations of rich activity and learning data for making better business decisions. Introducing the first of in the series is our new Login Analytics Report. This report will provide a snapshot of the of the login activity of users in Litmos to better understand where and how your learners are logging in. View what part of the world users are logging in from, what time of Day/ Week, and what devices they are using to log in. This report will help you answer questions like:

- Where your users are logging in from geographically, potentially identifying breaches or shared logins
- What are the most common browser and devices, helping you improve your content strategy based on most popular devices
- When are your learners most active, giving you insight into how well your learning is working.

Litmos Persist

Litmos Persist is a new set of features that extends current Litmos email functionality geared towards enabling higher configurability of email communications and additional functionality for text messaging and logo based on user profile.

With this feature, organizations can:

- Provide a customized user experience to learner based on what Brand they belong to
- Create multiple email templates based on requirements
- Remind and keep learners notified with text messaging

Persist consists of following sub features and are described below -

Brands - Brands are a way to customize experience for user based on them belonging to a brand. Level of customization supported in this release is logo, email and text messages based on brand.

Email Templates - With this release as part of persist project, we introduced ability to create multiple email templates and associate them to brands.

Text Messaging - Another important addition for customers is ability to enable text messaging for certain business events like course assignments or due date reminders for their learners. This will help bring learners adoption and engagement higher with the system.

Brands

This innovative feature gives Litmos Account Owners an ability to create a "Brand". Account Owners will create a new Brand in order to assign specific Learners to a unique set of email notifications. Each Learner can only belong to one Brand, and each Learner will belong to the "default" brand currently deployed across the entire Litmos account until assigned to a new Brand. Brands can be assigned to Learners via point-and-click, via bulk import or even by a one-time team assignment.

The release of this feature has been phased. This first phase will unveil the ability to create custom email templates under the Email tab in Litmos, and assign these templates to newly created Brands. The second phase will unlock the ability to create unique skins for each Brand.

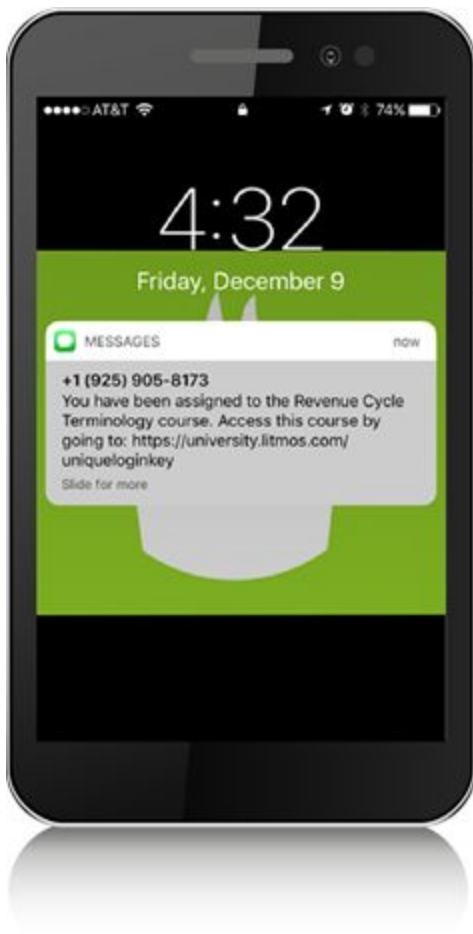
Email Templates

Litmos Persist is a different email templates that can be associated to a Brand. When any editable email is sent to a user, it will send the email for that action that has been designated as the email for that brand.

Text Message Templates

As part of Jan release, we have added the ability to create text messaging templates per event type.

Note: Litmos Persist is a premium feature. Please contact sales or your account manager for details



Bulk Import - Teams & ILT Sessions

Teams

Quickly create up to 5000 teams in Litmos through a new “Import Teams in Bulk” feature. To take advantage of this feature, create a CSV document that includes the list of all Teams to be created, specify the Team’s parent, and give a description. Are you trying to create the Team’s parent in the same spreadsheet? Not a problem. As long as the Parent team has a unique Team name, it can be specified within the spreadsheet. This means that an entire Team structure can be created in a single import.

ILT Sessions

Create up to 5,000 live training sessions for a single ILT module in a single bulk import to make the creation of ILT sessions faster and easier. The following session information can be imported:

Session name

Event Color (in a Hex code format)

Seats available

Time Zone

Start and end times for up to 10 days

Event reminders for up to 10 days

Hotspot Assessments

Upload an image and ask your learners to identify items in the picture. Use this question type to have your learners identify what is wrong with a picture or select the best option(s). Hotspot question types are automatically graded to provide instant feedback to learners.



Litmos 360 Videos

Litmos supports 360 degree videos as part of video modules as of the January release. This is an exciting new step which will allow organizations to capture virtual training environments using a commonly available 360 degree camera and deploy it in Litmos. What can you do with it? A lot! This is ideal for any situation which requires a learner to not only view the video but also look around in an environment. Some situations it might be helpful would be

- Virtual Office onboarding
- Field Technicians working on fixing something
- Office Safety
- Manufacturing

This is available on Android mobile devices as well where the learner can actually move the device to look around. Pretty cool! We would love to hear some customer stories and feedback on this feature.

Freshdesk Integration “*Coming Soon*”

Litmos will soon release an integration with Freshdesk that is designed to scale helpdesk services, boost helpdesk productivity and formalize helpdesk assistance by giving support agents an ability to assign self-paced training courses to customers who submit tickets. Support agents in the Freshdesk helpdesk can access a ticket to assign one or more training courses to the customer in just a few clicks. Once a ticket is opened by an agent, the Litmos Training app will be visible below the Requester Info and Ticket Properties sections on the right-hand side of the screen. The app will display which courses the agent can assign to the customer and will show course progress for previously assigned courses.

Fixes & Minor Feature Enhancements

- Progress toward 508 compliance.
- New Collapsible Navigation on Tile View
- Reporting Engine bug fixes
- Reporting Engine Assessments - Answers given not showing for multiple choice (Ticket #71736, #74498, #76471, #77633, #77692, #77738, #79517, #80432, #81996)
- People Report with Team showing more people than on the team (#69894, #71327, #75572, #77041, #77427, #78070, #78566, #78970)
- Feedback not sending on SCORM modules
- Unable to filter People Quick Report by “Created Date” (Ticket #71180, #74433)
- Italian Translation Corrections
- Text Wrapping of Course Description goes off the page for some users (Ticket #73336)
- Add CSS class to Passmark and score on the module player
- Typo in Learning Path Expiration message

What's New in Litmos Content

Litmos Studios is creating new topics which cover a wide range of topics! New topics for this release include -

- **CPR Basics** - We never expect an emergency, which is precisely why it's so important to be prepared for one. Check out a series of mini courses for your employees.
- **The Sales Academy** -Finally, your sales team can access sales training from mobile devices anywhere at any time. Introducing a comprehensive training academy with 47 game-changing training modules designed exclusively for Litmos, the easiest-to-use learning platform

There's also an updated HIPAA Privacy and Security course library. [Click here for the full release notes.](#)