

## Dine Aware uses Litmos to help change food service perceptions

**DINE  
AWARE™**

Industry  
[Education](#) & [Hospitality](#)

Solution  
[Customer Training](#)

[Dine Aware™](#) is a new brand with an end goal to change foodservice perceptions industry-wide and worldwide. Their mission is to teach all employees in the food and beverage industry how to manage and interact with the food allergy and food-intolerant public in a way that inspires confidence. Dine Aware is the first and only organization that addresses this unmet need by offering a model that helps businesses create a 'proactive service' environment that leads to safer service and improved brand reputation. To truly make an industry-wide change, training needs to be accessible to all foodservice employees and not restricted to just a few people in the establishment. To this end, the courses are easily accessed online and priced affordably, at just \$10 per certification.

### The Challenge

Dine Aware needed to find a solution that was accessible on a global scale and intuitive enough for a diverse set of learners. There has always been a wide range in educational and language backgrounds amongst their learners, so the Learning Management System had to be adaptive to the audience—just as they are as an organization.

### The Results

With Litmos, Dine Aware has realized seven key objectives:



#### Online Registration

Dine Aware can now allow for course to be assigned to company groups and has an eCommerce version for individuals self-certifying.



#### Video Capabilities

Dine Aware is now able to offer all teaching segments in video format and the Litmos LMS accommodates all different operating systems and internet connections.

## More Results

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“Measurable impact? That’s simple. Without a functioning learning management system, our company could not exist.”

*- Paula Cooper,  
Founder & CEO  
of Dine Aware*

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### Mobile Access

Litmos’s mobile accessibility allows Dine Aware to be relevant to any user, anywhere.



### Ease of Use

Cenegenics was able to deploy the Litmos LMS to all of its users and assign courses in just two weeks.



### Scalability

Litmos LMS enables Dine Aware adapts to large numbers of users as necessary, while remaining stable.



### Live Support

Dine Aware has access to Litmos’s live customer support, human beings with names and direct phone numbers, not an anonymous call center.



### Cost Savings

Dine Aware has gained access to critical functionality while remaining within its allotted budget.