

## Norwegian Air's training takes off with Litmos



**norwegian**

Industry  
[Transportation](#)

Solution  
[Employee Training](#) &  
[Compliance Training](#)

[Norwegian Air](#) is the second largest airline in Scandinavia and the third largest low-cost airline in Europe with approximately 4,500 employees. Norwegian Air operates 416 routes to 126 destinations in Europe, North Africa, the Middle East, Thailand, and the United States, carrying more than 20 million passengers in 2013.

### The Challenge

Norwegian Air has crewmembers located across Europe, Asia, and the US. To ensure consistent training across its fleet, it needed an online learning management system (LMS) that works for everyone—no matter where they are located. Norwegian staff work around the world and its flight crews travel constantly. It is challenging and expensive to get staff to attend classroom training in Norway.

Employees hold different qualifications and licenses, so it is important for the training department to be able to track which crews were due for renewals. This was a daunting task given their staff of more than 4,500 employees.

### The Solution

Norwegian Air chose Litmos LMS because it is easy to use, SCORM-certified and works with desktop web browsers and mobile devices.

All Norwegian staff need to complete a security course before they receive their employee badges; the company now uses Litmos to deploy this course to more than each staff member. Litmos's mobile capabilities are particularly useful for Norwegian because employees frequently complete courses while traveling and while on layovers in any global location.

Delivering training in a cost-effective way is, of course, the biggest benefit for Norwegian.

"We are able to save a lot of money with online training by eliminating the need for employees to travel extensively for classroom training," said Espen Klevan, Training Planner and IT Coordinator at Norwegian Air.

The platform has proven easy to use; for crewmembers it's easily accessible and available on all browsers, any device, and directly through the Norwegian Air intranet's single sign-on.

---

"We are **able to save a lot of money with online training** by eliminating the need for employees to travel extensively for classroom training."

*- Espen Klevan,  
Training Planner and IT  
Coordinator, Norwegian Air*

---

Norwegian Air can use the LMS to track training expiry dates and renewal requirements effortlessly. Litmos generates new invitations and automatically assigns courses to relevant employees when training is due. This helps ensure that airline meets its security, training and compliance goals.

## The Results



### Cost Savings, Time Savings

Norwegian Air has saved time and money using Litmos because their training team can deploy courses quickly and monitor progress across their entire employee population.



### Global Reach

Six months ago, Norwegian Air didn't use the Litmos LMS at all; they now run eight courses on the system to empower their 4,500 employees worldwide.