



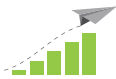
# Customer Success Story

SUPPLYCORE



Worldwide Supplies • Worldwide Support

**Sector:** Compliance Training &  
Employee Training



## The Results

### Cost Savings

SupplyCore has saved thousands of dollars each year by eliminating many face-to-face training sessions that are no longer necessary after their implementation of the Litmos LMS.

### Global Availability

SupplyCore is now equipped to provide for the training needs of its 150+ global employees with 30 modules of detailed course content now available.

## SupplyCore Uses Litmos LMS to Streamline Critical Training

SupplyCore is a highly adaptable integrated logistics solutions company which provides key support services such as supply chain management, distribution, warehousing, and complete program management to its customers worldwide.

## The Challenge

For SupplyCore to ensure the highest standards of quality and compliance to partners and customers and maintain its ISO certifications, training in quality, compliance, safety, and various other contractual programs is mandatory for both domestic and global associates. Originally, trainings were delivered face-to-face or via web conference to small groups of associates across multiple sessions. These sessions usually took place over the course of several weeks, two to three times per year.

To create a more streamlined approach for delivering training and other important content, and to prepare for a hiring ramp-up to over 160 associates, SupplyCore looked for an online option to help deliver their material in a more on-demand way.

In addition, the company needed a way to roll out online training to potentially hundreds of external partners who use online web portals to process transactions, and would require training on how to use these applications effectively.

These are some of the selection criteria that SupplyCore included:

- Flexibility and scalability
- Monitoring course and assessment access and completion
- Management of course compliance dates for learners
- Ease of use and speed of learner adoption

## The Solution

SupplyCore chose Litmos because of its ease of deployment and the ability to quickly create high quality training courses for learners located around the world.

By reducing the number of required face-to-face training sessions for internal associates, SupplyCore will be able to save thousands of dollars within just a few months of launching the Litmos Learning Management System.