SAP Litmos

CONSERVICE
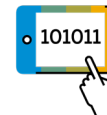
Industry: Technology
Use Case: Employee Training

SAP Litmos helps Conservice open doors to new learning opportunities

Conservice is the largest utility management and billing company in the United States, offering a suite of solutions developed on an industry-friendly platform. These solutions include the installation of utility sub-meters, billing each resident for their individual utility usage and other monthly charges, and a utility management program that handles a client's utility invoice process from payment of the invoices to rate analysis and procurement. Conservice focuses on meeting the specific needs of their clients by offering fully integrated solutions that greatly reduce operating costs and promote conservation, while maintaining an unmatched level of customer service to both the customer and resident.

Prior to SAP Litmos, Conservice was doing a blend of classroom training and using an LMS for assessments and certifications. Their LMS wasn't very easy to use or navigate, and they didn't like the user interface. When looking for a new LMS, they evaluated 3-5 vendors, keeping in mind their need for a vendor that supports uploading content into the system since they have a large content team. Most of the vendors lacked the features they needed, and they knew they needed a LMS that would scale rapidly with their content.

Employee engagement
Is now at 100%, and training engagement increased exponentially with the addition of SAP Litmos.

Successful implementation
Of SAP Litmos LMS for internal training has enabled Conservice to hold its employees to a higher standard.

Learn more at www.litmos.com
+1 (925) 251-2220 | sales@litmos.com

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