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## Change History


Date	Version	Description of change
30-Oct-2022	1.0	Initial publication
22-Jun-2023	2.0	Updates to list and format

## General

The following list which will be updated when required provides an overview of Litmos's sub-processors providing data processing relevant services on behalf of Litmos to its customers. A sub-processor is any further Litmos affiliate, or third party involved by Litmos that processes personal data (as defined in applicable data laws) on behalf of Litmos and its customers. All sub-processors will adhere to the laws applicable to them and their operations, including applicable EU data protection laws.

## New Sub-Processors

New sub-processors are noted within the Description of Services field for the associated organization. Litmos informs the customer about new sub-processors and relevant changes by maintaining and publishing this list.

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## Sub-Processor List

Sub-Processor Name	Sub-Processor Address	Sub-Processor Role (Description of services)
Aha! Labs, Inc.	20 Gloria Circle, Menlo Park, CA 94025	Product development & IT engineering software
Amazon Web Services Inc. (AWS)	410 Terry Avenue North Seattle, WA 98109-5210	Infrastructure and infrastructure services provider; technical administration for infrastructure and server management services.
Amazon Web Services Germany GmbH (AWS)	Krausenstr. 38 10117, Berlin, Germany	Infrastructure and infrastructure services provider; technical administration for infrastructure and server management services
Amazon Web Services Inc. (AWS)	Tower A B IBC Knowledge Park Bannerghatta Road Bangalore 560029 India	Provide professional services work on behalf of the customer and Litmos. This includes creating connectors to and from HR systems for adding and updating employee records in Litmos. It, also, includes consulting on best practices in the use of the platform and the related APIs.
Atlassian	350 Bush Street, Floor 13, San Francisco, CA 94104	Agile project management and collaboration tools used for the Cloud Service.
Auxis LLC	8151 Peters Rd, 3rd FL, Fort Lauderdale, FL 33324	IT help desk, infrastructure, & security operations support services. <i>Added in v2.0 update.</i>
A360 Enterprises, LLC	4600 W. 77 <sup>th</sup> St., Edina, MN 55435	Provides end-user accessibility assessment, testing, & reporting services. <i>Added in v2.0 update.</i>
DocuSign	221 Main St., Ste 100, San Francisco, CA 94105	E-signature tool used to sign documents electronically.
GitHub	88 Colin P Kelly Jr. St., San Francisco, CA 94017	Code hosting platform for collaboration.
Google, LLC	1600 Amphitheatre Parkway, Mountain View, CA, USA 94043	Infrastructure and infrastructure services provider; technical administration for infrastructure and server management services.
HCL Technologies	No-137, Ground Floor, Vayu Block, 'B' Wing, Salarpuria GR Tech Park, Whitefield, Bengaluru Karnataka - 560 066 India	Provide professional services work on behalf of the customer and Litmos. This includes software development and consulting on best practices in the use of the platform and the related APIs. <i>Added in v2.0 update.</i>



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Innominds Software Private Limited	6F Survey Number 185 Kalaiyothi Bldg., Kondapur Village Hyperbad 500084 India	Provide professional services work on behalf of the customer and Litmos. This includes creating connectors to and from HR systems for adding and updating employee records in Litmos. It, also, includes consulting on best practices in the use of the platform and the related APIs.
JAMF Services	100 Washington Ave. South, Ste 1100, Minneapolis, MN 55401	Enterprise management software that is used for Apple device management purposes.
Learning Seat Pty. Ltd.	Level 12, 225 George Street, Sydney, NSW Australia 2000	Customers may be supported for operational, technical support or as required to deliver Cloud Services by this Litmos Affiliate.
Litmos US, L.P.	2700 Camino Ramon, Suite 400, San Ramon, CA 94583	Operations and Support. Litmos affiliates are accessing Litmos Cloud data centers to operate the platform and to provide support in case of incidents.
Litmos India Private Ltd.	Unit No. 25, 12 <sup>th</sup> Floor, Building 9B, DLF Phase III, Cyber City, Gurgaon, Haryana, India 122002	Customers may be supported for operational, technical support or as required to deliver Cloud Services by this Litmos Affiliate.
Litmos UK, Ltd.	1 <sup>st</sup> Floor, Templeback, 10 Temple Back, Bristol, United Kingdom BS1 6FL	Operations and Support. Litmos affiliates are accessing Litmos Cloud data centers to operate the platform and to provide support in case of incidents.
Microsoft Corporation	One Microsoft Way Redmond WA 98052-6339	Infrastructure and infrastructure services provider for Azure based infrastructure; technical administration for infrastructure and server management services.
Oracle (NetSuite)	2300 Oracle Way Austin, Texas 78741	Cloud-based business accounting system.
Revenue.io	1500 Ventura Blvd, #200, Sherman Oaks, CA 94103	Cloud-based sales engagement platform to help manage leads, identify revenue- generating channels, and analyse performance.
Rustici Software	210 Gothic Court, Ste 100, Franklin TN 37067	Tools to help create, distribute, manage, and play eLearning- compliant content.
Salesforce.com, Inc.	415 Mission Street Third Floor, San Francisco, CA 94105	Customer relationship management tool for customers who use Litmos Services.
Tech Mahindra Limited	Unit 1, 4th and 5th Floor, Plot No 22 to 25 and 27 to 34, Hitech City Layout, Madhapur Hyderabad, 36-TS 500001 India	Provide professional services work on behalf of the customer and Litmos. This includes software development and consulting on best practices in the use of the platform and the related APIs.  <i>Added in v2.0 update.</i>

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Solo Operation d.o.o.	Milutina Milankovića no. 1i, Belgrade – New Belgrade 11070, Republic of Serbia	Customers may be supported for operational, technical support or as required to deliver Cloud Services by this Litmos Affiliate.
Ziggeo, Inc.	917 Broadway, 19th Floor, New York · NY 10010	Service used to support the Litmos video assessment feature (video assessments can be added to a course so a manager can see from video submissions a learners' progress in a course).  <i>Added in v2.0 update.</i>
Zone Advanced Billing (ZAB)	800 Boylston Street 16 <sup>th</sup> Floor, Boston, MA 02199	Subscription and billing management system integrated with NetSuite.